Copy of all notes - UNEDITED

MORNING SESSION

Two words
Beloved potential
Growing community
Cozy welcoming
Community personable
Dynamic
Dedicated
information
Resource
Home fun

Strengths
Educational community programming surprisingly well attended
Large print collection – gets lots of people in
Strong children's programing
Library of things
New books
Contemporary books
Starting to build the community with the community
Book groups
Finding more areas to build community
Good responsive thoughtful staff
Go the extra step to be a community resource
Organized cleaned up
What works best for patrons
Kid craft table
Scavenger hunt
Staff awareness of community – know them by name, go extra mile
Personalized care – knowing individuals
Weeding out books now
Know the patrons
Able to push the envelope – policies now help be able to do that
Traditional community
Increase participation because you know likes and dislikes
Written policies helpful
New printer new computer new laptop
Keep growth and momentum
Keep programming
Keep technology gains
Need more internet and hotspots.

Opportunities

Internet access even when library not open
Broaden net
Kids all get chrome books starting in 3rd grade
Have tech nights to help people elders and kids alike
People helping getting people on SNAP and insurance while in library
Greatest population use is from seniors
People are not checking out chrome books
Playaway tablets
Database training
Digital coupons
Seniors need the most help
Fax
Need to see the town strategic plan
Already connected to hill town community health and ambulance
Tied into rec committee
Tied into senior center more
Competition between different town entities
Groups are pretty isolated

Website newsletter
Facebook
Instagram
Flyers in post office
Want more dynamic social media
Find out about how to integrate social media on Russell town page
The library used to be where you got all your information it was the hub – make it a hub again
Seniors love in person
Relation with recreation community
Playground in back being built
Could build a story walk
Interlibrary loan is great
Makerspace – what want could be done in this space

Aspirations
Doing a lot of things right.
Lean into what the library is doing really well.
Way to give book to library, and have library protect book
Tween and teens get more involved
Groups for teens/tweens - they all need counselling
Budget increase to run more programs
Be able to tell the local story in broader areas
Like to see neighbors know neighbors
Neighbors helping neighbors
Connect people with others for skill building
Library of helpers
More programming

Financial literacy
Taxes
Medicare/cade insurance
Wills
Do evolution of what programming would be good for the community and what is going on for peer institutions
Dedicated programming night

Results
Tied into rec community got to work with kids, little, teens, tweens
Space to play
Families see library as very important
Persistent and keep trying even if it doesn't work
More patrons
More physical movement in library
Higher percentage of people checking out actual books
Having contact with people in Russell
Personal
Trust
Make members of community feel seen for who they are
Pushed some people beyond comfort zone
Merger between historical archive and library
Get historical materials digitized and on website
Teaching people about the history
Kids having fun, laughing
People feel comfortable
People know what is going on
Conversations that come out of the book clubs
Getting to help people
Being able to get work done – being able to concentrate, deep work

Dream library
Libraries working together – work with other libraries in state
Interactive resources – see virtual events in library
Know what is going on around the state
Dynamic space where broad community feels welcome
Kids reading to seniors and other way
Responsive to changes in community and the world
The center of the community
Safe space
Welcoming
Coffee

AFTERNOON SESSION

Books
History
Location
Research
Children's library
Programs
Studying
Connecting

Strengths
Share space – display
Speakers coming in to speak about history
History to the forefront
Inviting
A lot with children
Getting people to come in
History program
Good speakers
General Knox – strong history connection
Pleasant personality
Partnership with public health and library
Sharing information between groups
Partnership
Crafting for adults
Wide variety of programs
Programs are catching on
Would like ancestry to catch on.
Order then get a book
Great job cleaning and organizing
Keep it nice
First room is more comfortable – just sit
Penny saver
Save money
Book club – books provided
Let patron pick the book for book club

Opportunities
Young people – how to get them more involved or participate
New people in town or live up on the mountain
How are kids getting to the library? People are not really walking to the library
If kids are in care until later they are not going to come to programs earlier
Helping with homework
Starting chess club
Libraries delivering books
If meals are going to homes from senior citizens could books be delivered as well.
Large print

Tech help – should it be on regular schedule
Council on aging
Dollar general
Fruits and vegetables
People don't really know what all the library has. Promote library of things
People are looking for small gathering/venue - but would require staffing
Want just a place to sit and hang
Town potluck
History programing
Get together to do writing together
Community recollections
Guided writing
Community story telling

Aspirations
Open more
More hours
Girls and boys club
Curious how other library are doing
Access to movies you can't normally get
Are families already over scheduled?
Get people invested in the programs
Trivia
Coffee and music
Using it now more as get older
There are so many new people who are not involved
Newcomers event or information
Facebook

Results
More participation
Got to know someone at the library
All the kids
Keep trying
Word of mouth
"They would like that"
Promote the library
Making grants easier
Tax preparation
Get young people involved and come into library

Dream library
Ancestry
Free standing library somewhere

EVENING SESSION

Community activities
People Don't always attend
Coordination with rec committee
CWMars is good
Have not used it enough to know all the steps
Want to talk to person to know how to use something
Programming
Getting a book disposal system at transfer stations
More multi language books – books in Spanish
Ukrainian and Russian
Helping people know how to request language books in CW mars
Keep the finger on the pulse of how the town is making decisions
Town is moving to having everything online and payments – help people know how to get this information and help them do it
People coming in to help people with life information
Tap into Hilltown community health center more
People don't know if they can trust things online
Keep people coming in
Bookmobile
How to get things to housebound
Can get a list of new people moving into town – assessor office
Vehicle bill to get new people
Coordinate with other Hilltown libraries
There is a vibe that

Aspirations
School building – what if the library had access to this entire building. Get meeting spaces, makerspace, programming, storage, cultural space, hold meetings, and multiple events at the same time.
Library stay in center of town
Move all the town buildings around
Really look at what the best space in town for the library – evaluate options
Work with churches
Digital signs
Signs by post office
Use digital signs
Permanent sign digital for library
Do more out back with the new play scape – fruit trees, story walk,
Think big about signs and programming with rec committee – strengthen cross over relationship
Increase revenue
Make the library a culture center with library as base and hub
Round up at Cumberland Farm to get